

Policy for Stockholder Communications with Directors

Stockholders of the Corporation may communicate with the Board or any individual Director by directing such communication by U.S. mail to the Corporation's Secretary at the address of the Corporation's headquarters, 1111 West 22nd Street, Oak Brook, IL 60523. Each such communication should indicate that the sender is a stockholder of the Corporation and that the sender is directing the communication to one or more individual Directors or to the Board as a whole.

All communications will be compiled by the Corporation's Secretary and submitted to the Board of Directors or the individual Directors on a monthly basis unless such communications are considered, in the reasonable judgment of the Secretary, to be improper for submission to the intended recipient(s). Examples of stockholder communications that would be considered improper for submission include, without limitation, customer complaints, solicitations, communications that do not relate directly or indirectly to the Corporation or the Corporation's business or communications that relate to improper or irrelevant topics. The Secretary may also attempt to handle a communication directly where appropriate, such as where the communication is a request for information about the Corporation or where it is a stock-related matter.